

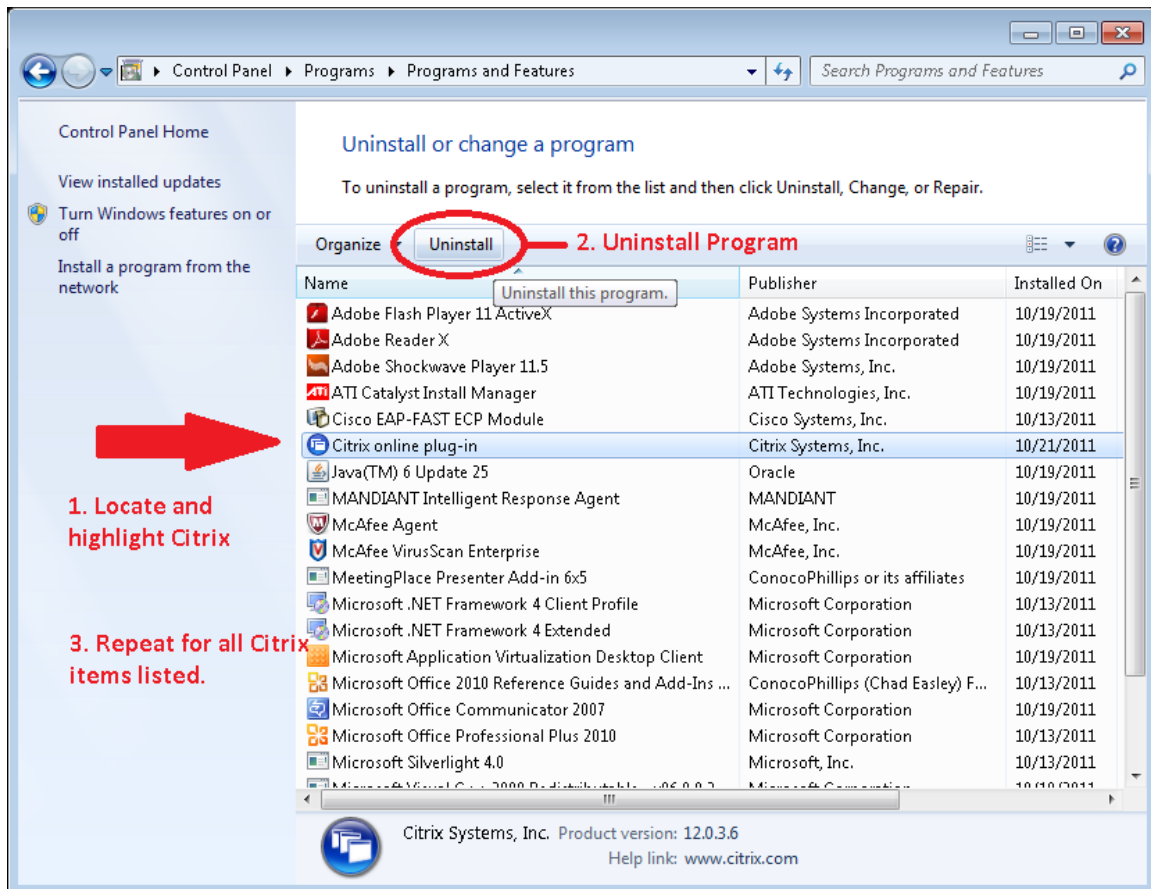
Citrix Receiver v13.x.xx Install from Global Office.

Citrix Receiver v3.0

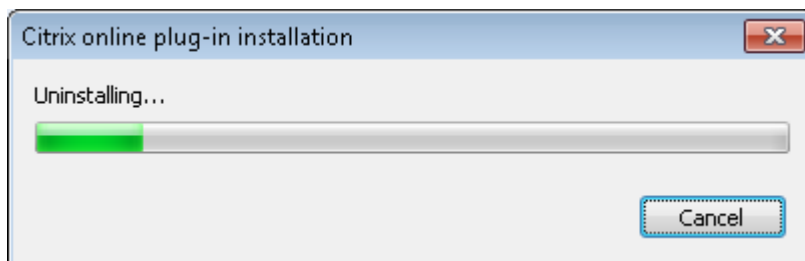
This document is for HOME USERS that do not need Receiver Enterprise for Custom ICA connections. If they don't know, then forward ticket to Global Citrix team. For **Company PCs** they need to contact the Service Desk to have the Citrix client pushed via SMS to their PC.

Prior to installing Receiver v13.x.xx all previous versions of Citrix **must** be uninstalled manually.

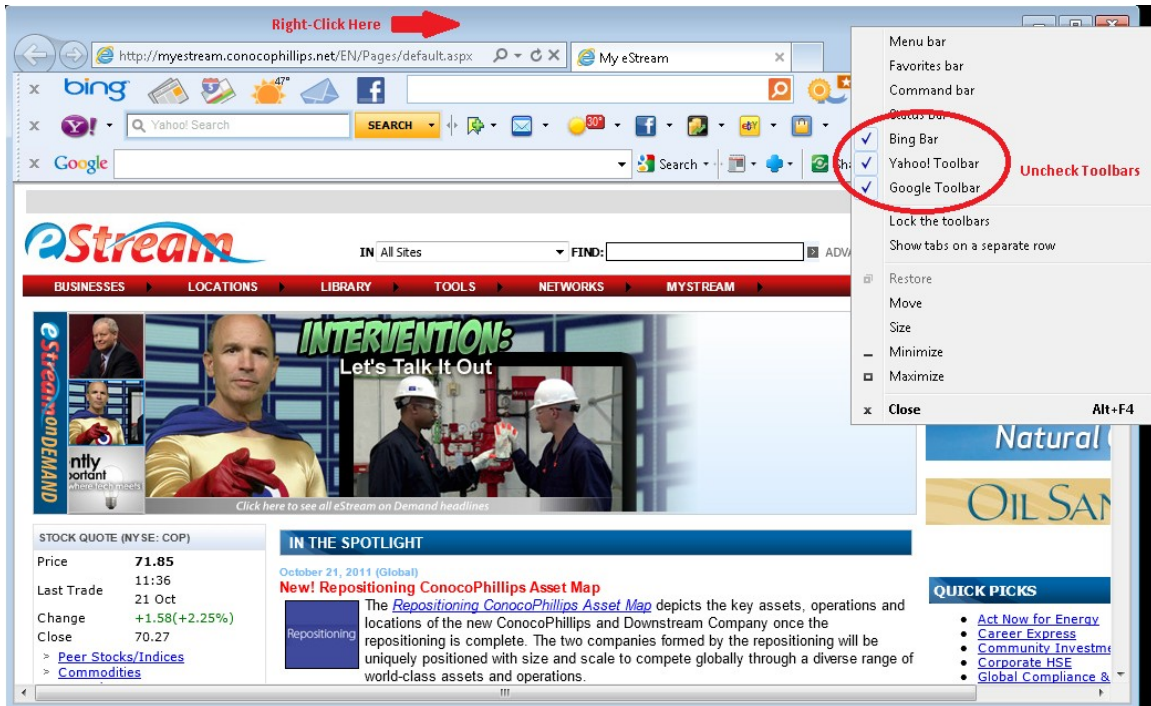
Open Windows Control Panel, Programs and Features to locate and uninstall any previous Citrix clients.



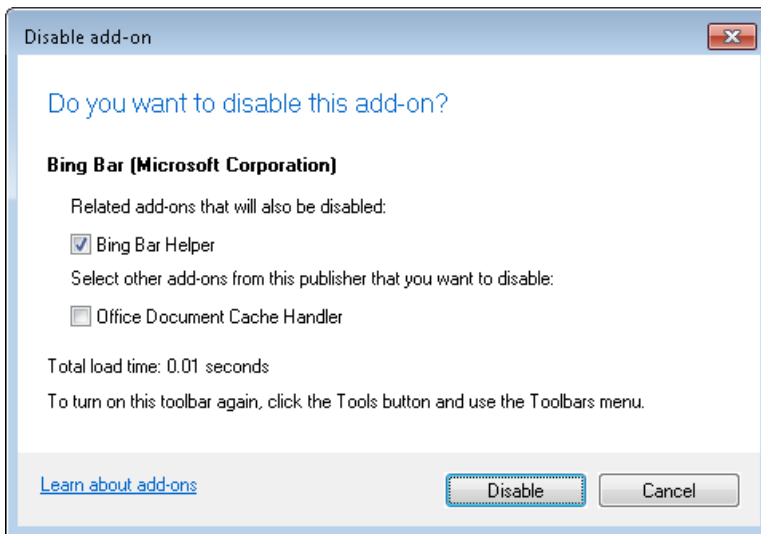
Wait for all uninstalls to complete.



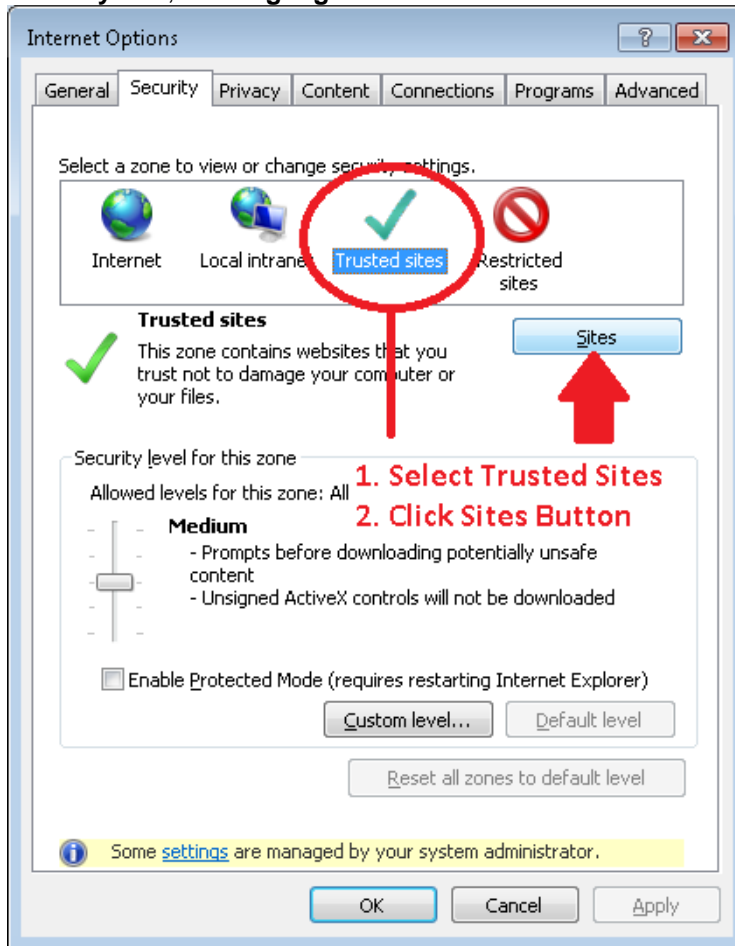
Open up Internet Explore and right-click an empty area above your address bar and look for toolbars like Yahoo, Google, Bing or your antivirus toolbar. These will need to be unchecked and disabled for Citrix to work.



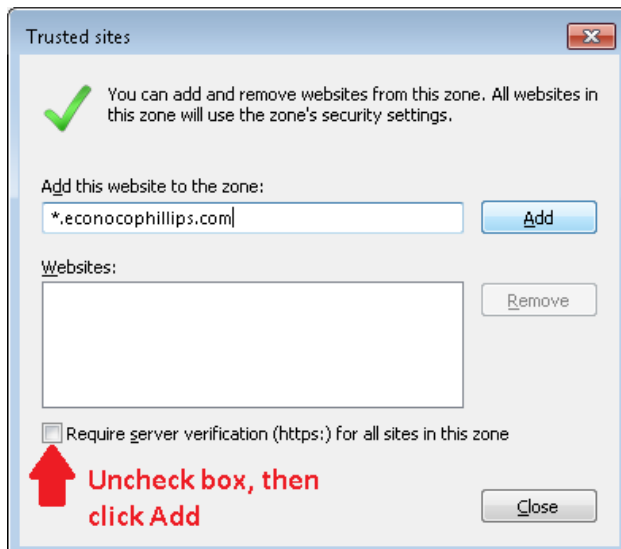
A Disable Add-on confirmation window will open for each toolbar you uncheck.



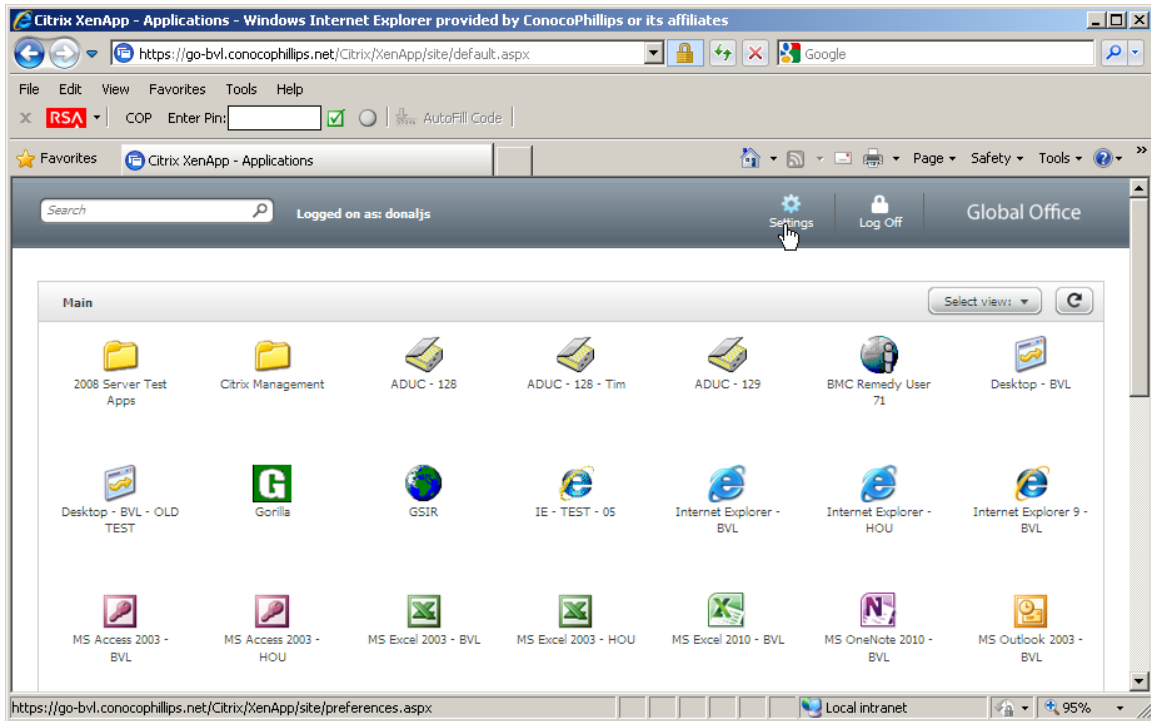
Click the **Cog** in the upper right to open the menu, choose **Internet Options** and select the **Security Tab**, then **highlight** Trusted Sites icon and select the button **“Sites”**.



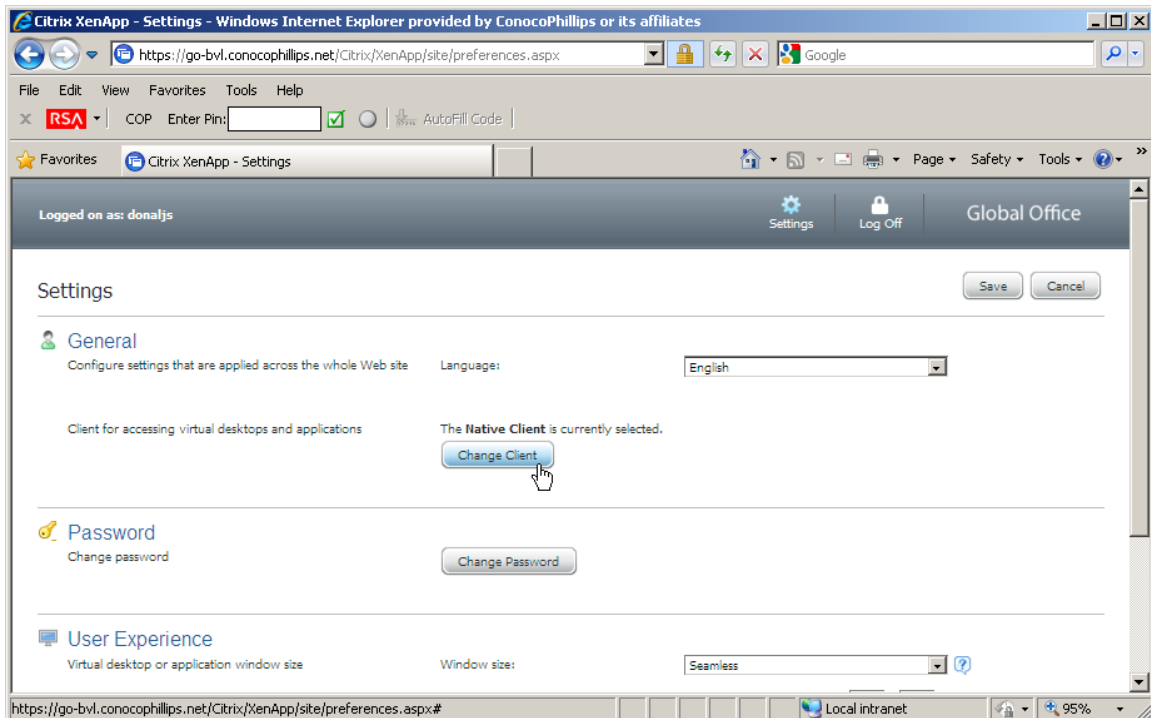
Then enter ***.econocophillips.com** and **uncheck** the box for Require server verification (https:) for all sites in this zone, Then click on **“Add”**, the click on **“Close”**, Then click on **“OK”**.



Go to <https://go-bvl.econocophillips.com> to login and once you can see your Icons , select **“Settings”** the top of the page.



The Java Client will be default , BUT select **Change Client** .

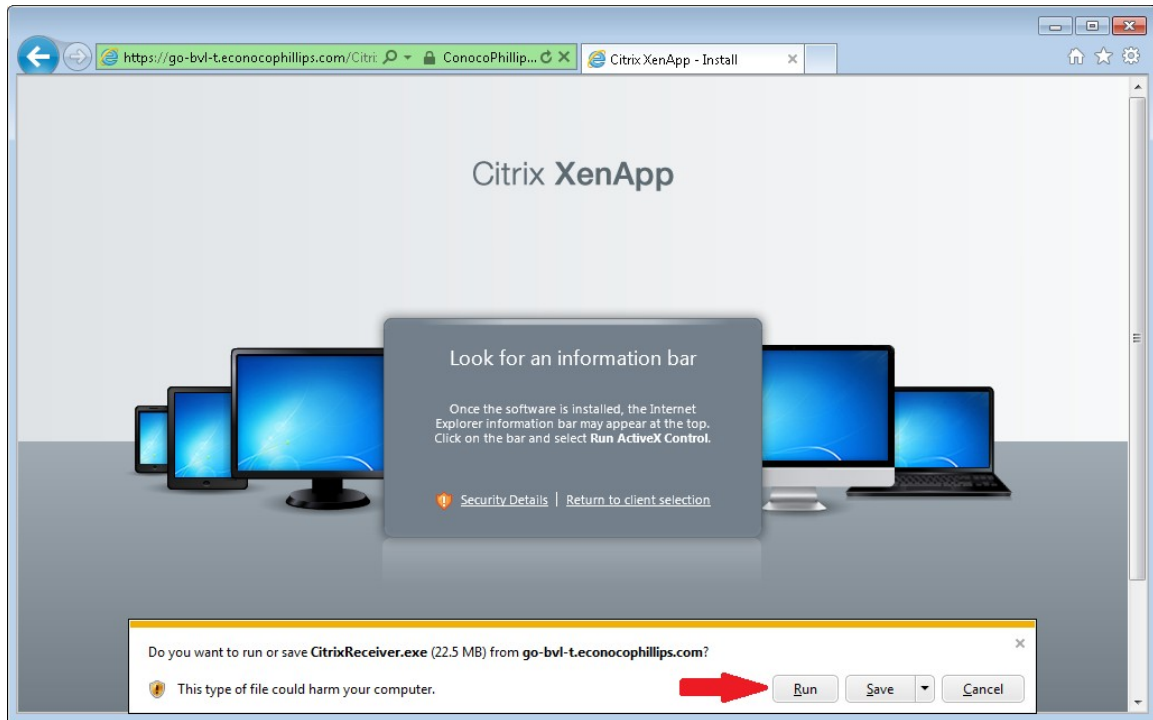


Then Select **“Deploy”** on the Native Client.

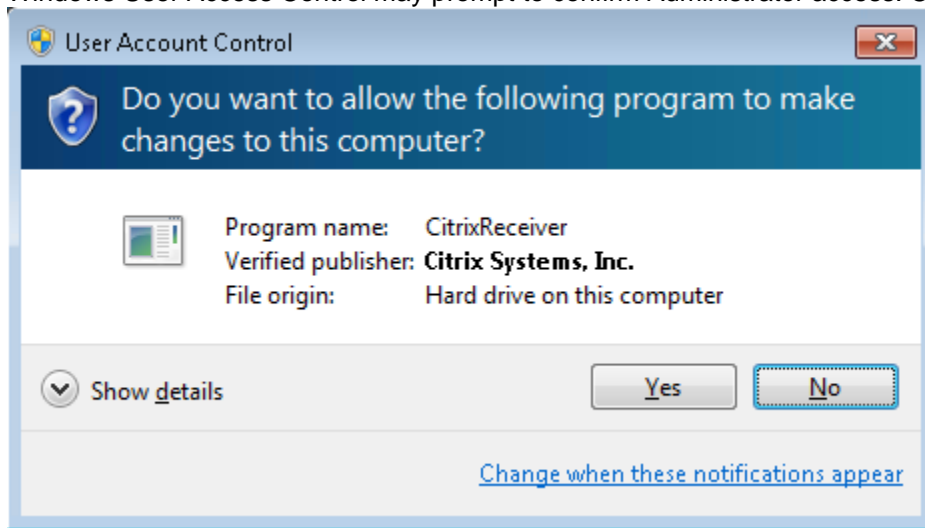
Then select **“I Agree”** and select **INSTALL**.



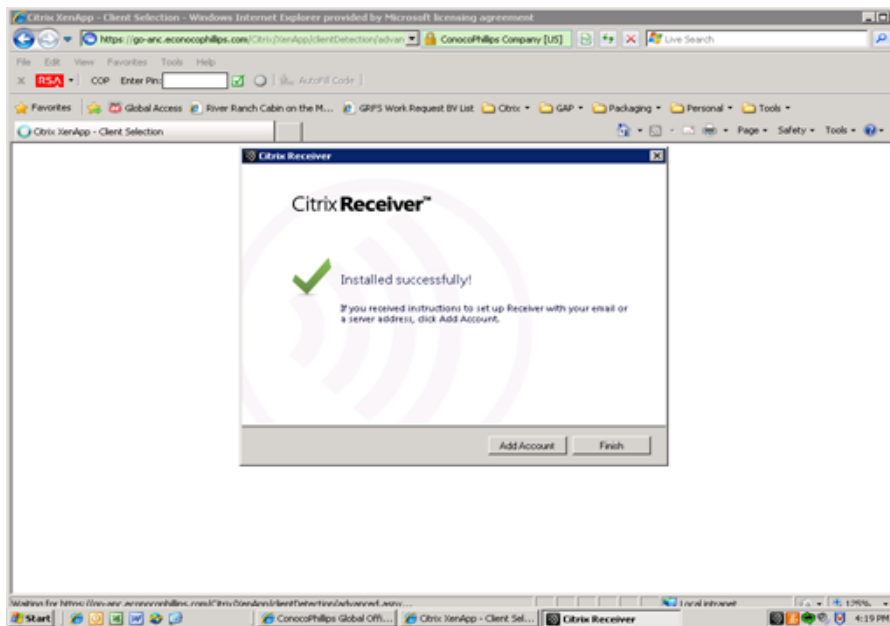
Select "Run"



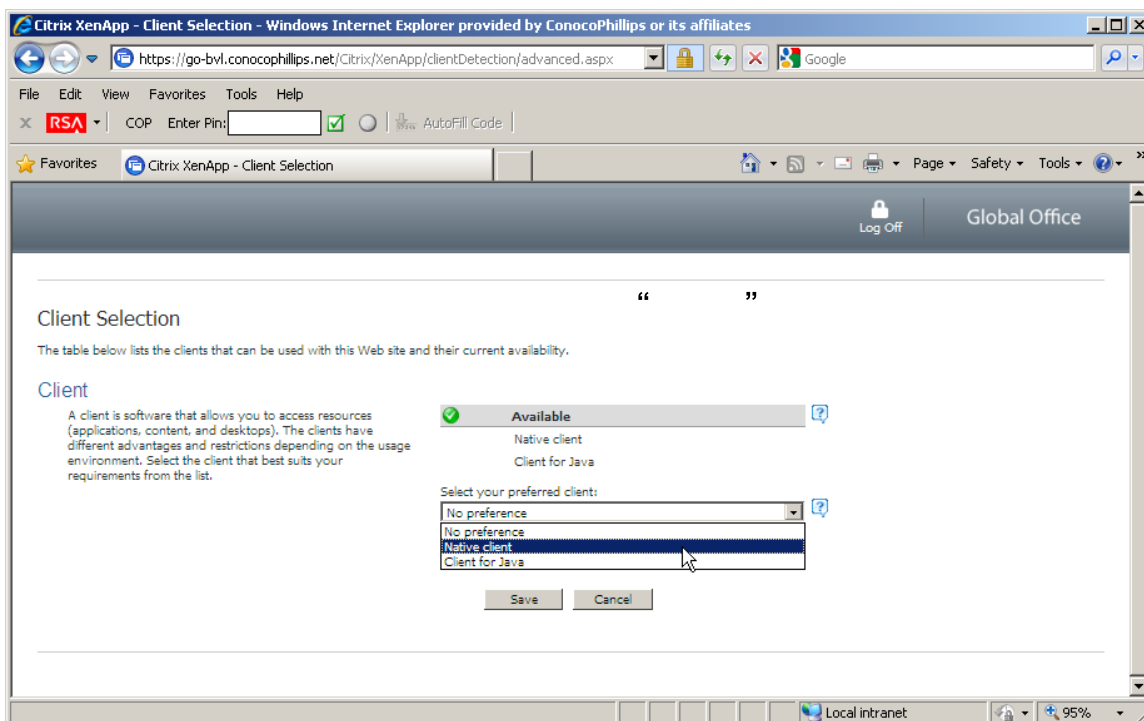
Windows User Access Control may prompt to confirm Administrator access. Click "Yes".



Click Finish....We should be able to add account with URL later this year.



Now, Go back and make sure the **Native Client** is still preferred client and click **Save** . .



Native Client install is now complete, please select **Log Off** to close connection to the test site and open a new browser to <http://go.econocophillips.com>